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January 25, 2016

Peter J. Koutoujian, Sheriff
 Middlesex County Sheriff's Office
 400 Mystic Avenue
 Medford, MA 02155

Re: Facility Inspection – Middlesex County Jail and House of Corrections, Billerica

Dear Sheriff Koutoujian:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Minimum Requirements for the Management of Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Middlesex County Jail and House of Corrections on January 12, 13, and 14, 2016 accompanied by Captain William Buckley, EHSO and Amy Riordan, Community Sanitation Program. Violations noted during the inspection are listed below including 86 repeat violations:

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

CHECKPOINT BUILDING

Checkpoint

FC 4-602.12(B) Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty

Female Bathroom

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

Male Bathroom

No Violations Noted

Janitor's Closet

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover missing on slop sink

NEW BUILDING

Lobby

Water Fountain
105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, water fountain not draining properly

Female Bathroom

No Violations Noted

Male Bathroom

No Violations Noted

Janitor's Closet
105 CMR 451.353*
105 CMR 451.353

Interior Maintenance: Debris in slop sink
Interior Maintenance: Mop in bucket

Administration Wing

Female Bathroom

No Violations Noted

Male Bathroom

No Violations Noted

Janitor's Closet
105 CMR 451.353

Interior Maintenance: Mop in slop sink

Kitchenette

No Violations Noted

Central Control

FC 4-903.11(A)(2)

Protection of Clean Items, Storing: Single-service items not protected from contamination, disposable silverware left uncovered

Bathroom
105 CMR 451.123
105 CMR 451.123

Maintenance: Floor dirty
Maintenance: Walls dirty

Attorney Visit Hallway

Female Bathroom

No Violations Noted

Janitor's Closet
105 CMR 451.353
105 CMR 451.353

Interior Maintenance: Mop in bucket
Interior Maintenance: Standing water in bucket

Male Bathroom

No Violations Noted

Visiting Control Room
FC 4-602.12(B)*

Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty

Inmate Bathroom
105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink
105 CMR 451.123 Maintenance: Floor dirty

Urinalyses Room
No Violations Noted

Entrance Hallway for Pod A & B

Nurse's Station
No Violations Noted

Female Bathroom
No Violations Noted

Male Bathroom
No Violations Noted

Janitor's Closet
No Violations Noted

Caseworker's Office
No Violations Noted

Pod A

Common Area
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, exterior of water fountain damaged

Storage Cage (Barber Shop)
105 CMR 451.110(A)* Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink # 1
105 CMR 451.353 Interior Maintenance: Floor paint damaged

Janitor's Closet
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, backflow preventer rusted
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, backflow preventer leaking

Storage Room
No Violations Noted

Lower Level Shower Area
105 CMR 451.123 Maintenance: Floor dirty outside shower # 5

Lower Cells
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water continually running in cell # 1-08, 1-24, and 1-28
105 CMR 451.113 Toilet and Handwashing Sink in Locked Cells: No hot running water in locked cell # 1-19
105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure at handwash sink in cell # 1-19
105 CMR 451.123 Maintenance: Handwash sink dirty in cell # 1-06 and 1-32
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink not draining properly in cell # 1-24, 1-30, 1-31, and 1-32
105 CMR 451.353 Interior Maintenance: Floor dirty in cell # 1-29, 1-30, and 1-32

Upper Level Shower Area

105 CMR 451.123 Maintenance: Ceiling vents outside showers dusty
105 CMR 451.123 Maintenance: Debris on floor in shower # 4
105 CMR 451.123 Maintenance: Walls dirty outside shower # 1 and 4
105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1, 3, and 4
105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1, 2, 3, and 4
105 CMR 451.123 Maintenance: Mold observed on ceiling in shower # 1

Upper Cells

105 CMR 451.353* Interior Maintenance: Floor tiles missing outside cell # 2-09 through 2-20
105 CMR 451.353 Interior Maintenance: Floor tiles missing outside cell # 2-22 through 2-24
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water continually running in cell # 2-02, 2-03, 2-09, and 2-15
105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 2-05, 2-18, and 2-22
105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 2-23

Pod B

Common Area

No Violations Noted

Counselor's Office

No Violations Noted

Storage Cage (Barber Shop)

105 CMR 451.110(A)* Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink # 1

Janitor's Closet

No Violations Noted

Storage Room (Small)

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

Storage Room (Large)

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket
105 CMR 451.353 Interior Maintenance: Standing water in mop bucket

Lower Level Shower Area

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 4 out-of-order
105 CMR 451.123 Maintenance: Walls dirty outside shower # 2 and 5
105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1

Lower Cells

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water continually running in cell # 1-11
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet leaking in cell # 1-01
105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 1-06, 1-11, 1-20, and 1-29
105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 1-25

Upper Level Shower Area

105 CMR 451.123* Maintenance: Walls dirty in shower # 3
105 CMR 451.123 Maintenance: Walls dirty in shower # 1
105 CMR 451.123 Maintenance: Floor dirty in shower # 3

Upper Cells

105 CMR 451.113 Toilet and Handwashing Sink in Locked Cells: No cold running water in locked cell # 2-20
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water continually running in cell # 2-20 and 2-23
105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 2-07, 2-21, and 2-28

Entrance Hallway for Pod C & D

Nurse's Station

No Violations Noted

Female Bathroom

No Violations Noted

Male Bathroom

No Violations Noted

Office

No Violations Noted

Pod C

Common Area

No Violations Noted

Storage Cage (Barber Shop)

105 CMR 451.123 Maintenance: Urinal dirty
105 CMR 451.123 Maintenance: Sink dirty
105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

Janitor's Closet

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, drain cover missing from slop sink

Storage Room

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

Counselor/Interview Office

FC 4-602.12(B) Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty
105 CMR 451.353 Interior Maintenance: Floor dirty

Multi-Purpose Room

No Violations Noted

Lower Level Shower Area

105 CMR 451.123 Maintenance: Soap scum on shower walls in shower # 1 and 5
105 CMR 451.123 Maintenance: Walls dirty outside shower # 1
105 CMR 451.123 Maintenance: Floor dirty outside shower # 5

Lower Cells

105 CMR 451.123 Maintenance: Sink dirty in cell # 1-03

Upper Level Shower Area

105 CMR 451.123* Maintenance: Walls dirty in shower # 3 and 4
105 CMR 451.123 Maintenance: Walls dirty in shower # 5
105 CMR 451.123* Maintenance: Floor dirty in shower # 3
105 CMR 451.123 Maintenance: Floor dirty in shower # 2
105 CMR 451.123 Maintenance: Ceiling vents dusty outside all showers

Upper Cells

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 1-02, 2-03, 2-04, 2-08, 2-15, 2-22, and 2-26
105 CMR 451.353 Interior Maintenance: Toilet paper on ceiling in cell # 2-10
105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 2-10

Pod D

Common Area

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, bubbler continually running

Storage Cage (Barber Shop)

105 CMR 451.360 Protective Measures: Drain flies observed

Janitor's Closet

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, drain cover missing on slop sink
105 CMR 451.360 Protective Measures: Drain flies observed

Multi-Purpose Room

FC 4-903.11(A)(2) Protection of Clean Items, Storing: Single-service items not protected from contamination, disposable silverware left uncovered

Storage Room

No Violations Noted

Lower Level Shower Area

105 CMR 451.123 Maintenance: Drain flies observed in shower # 1, 2, and 5
105 CMR 451.130 Hot Water: Shower water temperature recorded at 82⁰F in shower # 1
105 CMR 451.123 Maintenance: Light out in shower # 1, 3, and 5
105 CMR 451.123 Maintenance: Floor dirty outside shower # 1

Lower Cells

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water continually running in cell # 1-08, 1-10, 1-11, 1-14, 1-17, 1-21, 1-22, and 1-32

Upper Level Shower Area

105 CMR 451.123 Maintenance: Drain flies observed in shower # 1 and 3
105 CMR 451.123 Maintenance: Walls dirty outside shower # 3 and 4

Upper Cells

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water continually running in cell # 2-09, 2-11, 2-15, 2-18, 2-22, 2-25, and 2-26
105 CMR 451.113 Toilet and Handwashing Sink in Locked Cells: No hot running water in locked cell # 2-11
105 CMR 451.353 Interior Maintenance: Floor tiles missing outside cell # 2-03 and 2-10

Pod F

Medical Office

No Violations Noted

Administration Area

No Violations Noted

Female Staff Bathroom

Unable to Inspect – Locked

Janitor's Closet

105 CMR 451.344*
105 CMR 451.353

Illumination in Habitable Areas: Light not functioning properly, light not working
Interior Maintenance: Vent dusty

Male Staff Bathroom

No Violations Noted

Block

Janitor's Closet

105 CMR 451.353

Interior Maintenance: Vent dusty

Barber Shop

No Violations Noted

Storage

No Violations Noted

Lower Showers

105 CMR 451.123
105 CMR 451.123

Maintenance: Floor dirty in shower # 7
Maintenance: Walls dirty in shower # 7

Lower Cells

105 CMR 451.140

Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 1-14, 1-28, and 1-29

Assessment Office

FC 4-903.11(A)(2)*

Protection of Clean Items, Storing: Single-service items not protected from contamination, utensils not covered

Library/Multi-Purpose Room

No Violations Noted

Case Worker's Office

No Violations Noted

Upper Cells

105 CMR 451.103
105 CMR 451.140

Mattresses: Mattress damaged in cell # 2-24
Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 2-20, 2-26, and 2-28

Upper Showers

Unable to Inspect – In Use

<i>Common Area</i>	No Violations Noted
Dorm # 3 and 4 Landing	
<i>Male Bathroom</i>	No Violations Noted
<i>Female Bathroom</i>	Unable to Inspect - Locked
<i>Janitor's Closet</i>	No Violations Noted
<i>Storage/Med Pass</i>	No Violations Noted
Multi-Purpose Hallway	
<i>Storage Room # 1 and 2</i>	No Violations Noted
<i>Classroom A and B</i>	No Violations Noted
Dorm # 3	
<i>Sleeping Area</i>	No Violations Noted
<i>Common Area</i>	No Violations Noted
<i>Toilet Area</i>	
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, toilet # 3 out-of-order
105 CMR 451.124	Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink # 5 and 8
105 CMR 451.117	Toilet Fixtures: Toilet fixture dirty in stall # 7
<i>Sink Area</i>	No Violations Noted
<i>Shower Area</i>	
105 CMR 451.123*	Maintenance: Debris on floor in shower # 1
105 CMR 451.123*	Maintenance: Wall dirty in shower # 1
105 CMR 451.123	Maintenance: Soap scum on walls in shower # 2 and 8
<i>Janitor's Closet</i>	No Violations Noted
<i>Case Worker's Office</i>	No Violations Noted
<i>Barber Shop</i>	
105 CMR 451.353	Interior Maintenance: Counter top damaged

Dorm # 4

Medical Office

No Violations Noted

Classroom # 2

No Violations Noted

Barber Shop

No Violations Noted

Case Worker's Office

No Violations Noted

Janitor's Closet

No Violations Noted

Shower Area

105 CMR 451.130

105 CMR 451.123

Plumbing: Plumbing not maintained in good repair, shower # 1 out-of-order

Maintenance: Soap scum on walls in shower # 8

Toilet Area

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, toilet stall # 1 out-of-order

Sink Area

105 CMR 451.124

105 CMR 451.124

Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 2, 3, and 4

Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink # 1, 2, and 3

Common Area

No Violations Noted

Sleeping Area

No Violations Noted

E – Pod

Administration Area

Female Staff Bathroom

Unable to Inspect - Locked

Janitor's Closet

105 CMR 451.353

Interior Maintenance: Standing water in mop bucket

Male Staff Bathroom

105 CMR 451.123

105 CMR 451.123

105 CMR 451.123

Maintenance: Handwash sink dirty

Maintenance: Debris on floor

Maintenance: Wall vent dusty

Offices

Unable to Inspect - Locked

Nurse's Station

No Violations Noted

Block

105 CMR 451.353 Interior Maintenance: Main wall vent dusty

Janitor's Closet

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353 Interior Maintenance: Vent dusty

Barber Shop

105 CMR 451.110(A)* Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

105 CMR 451.123 Maintenance: Handwash sink dirty

Segregation Showers

105 CMR 451.123* Maintenance: Debris on floor in shower # 1 and 3

105 CMR 451.123 Maintenance: Soap scum on bench in handicap shower

105 CMR 451.123 Maintenance: Wall dirty underneath hand dryer

Segregation Cells

105 CMR 451.117 Toilet Fixtures: Toilet fixtures dirty in cell # 1-03, 1-04, 1-06, 1-10, and 1-20

105 CMR 451.123 Maintenance: Handwash sink dirty in cell # 1-13

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 1-13, 1-14, 1-19, 1-20, and 1-30

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 1-30

Classroom Assessment

No Violations Noted

Library

No Violations Noted

Caseworker's Office

FC 4-602.12(B)* Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty

FC 4-903.11(A)(2) Protection of Clean Items, Storing: Single-service items not protected from contamination, disposable silverware not covered

Upper Cells

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 2-06, 2-13, 2-15, and 2-20

Upper Showers

105 CMR 451.123* Maintenance: Debris on floor in shower # 7, 9, and 10

105 CMR 451.123* Maintenance: Floor dirty in shower # 5, 8, 9, and 10

105 CMR 451.123 Maintenance: Floor dirty in shower # 7

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1, 7, 8, 9, and 10

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 1, 3, 4, and 5

Dorm # 1 and 2 Landing*Administration Office*

No Violations Noted

Janitor's Closet

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover not secured to slop sink

Male Staff Bathroom

No Violations Noted

<i>Female Staff Bathroom</i>	Unable to Inspect - Locked
Dorm # 1	
<i>Storage/Med Pass</i>	Unable to Inspect - Locked
<i>Sleeping Area</i>	No Violations Noted
<i>Common Area</i>	No Violations Noted
<i>Toilet Area</i>	
105 CMR 451.124	Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink # 8
105 CMR 451.126	Water Supply: No cold water supplied to handwash sink # 6
<i>Sink Area</i>	No Violations Noted
<i>Shower Area</i>	
105 CMR 451.123*	Maintenance: Walls dirty in shower # 1
105 CMR 451.123	Maintenance: Walls dirty in shower # 2 and 3
<i>Janitor's Closet</i>	
105 CMR 451.353	Interior Maintenance: Vent dusty
<i>Case Worker's Office</i>	No Violations Noted
<i>Barber Shop</i>	No Violations Noted
Dorm # 2	
<i>Medical Office</i>	No Violations Noted
<i>Classroom # 1</i>	No Violations Noted
<i>Barber Shop</i>	
105 CMR 451.360	Protective Measures: Drain flies observed
105 CMR 451.123	Maintenance: Handwash sink dirty
<i>Case Worker's Office</i>	No Violations Noted
<i>Janitor's Closet</i>	No Violations Noted

Shower Area

105 CMR 451.123*
105 CMR 451.123
105 CMR 451.123*
105 CMR 451.123
105 CMR 451.130

Maintenance: Walls dirty in shower # 6 and 7
Maintenance: Walls dirty in shower # 3 and 5
Maintenance: Floor dirty in shower # 6 and 7
Maintenance: Floor dirty in shower # 5
Plumbing: Plumbing not maintained in good repair, shower # 1 out-of-order

Toilet Area

105 CMR 451.130
105 CMR 451.123
105 CMR 451.117
105 CMR 451.126
105 CMR 451.124

Plumbing: Plumbing not maintained in good repair, toilet # 3 and 8 out-of-order
Maintenance: Debris on floor in toilet stall # 2
Toilet Fixtures: Toilet fixtures dirty in stall # 2 and 5
Water Supply: No hot water supplied to handwash sink # 1
Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink # 1

Sink Area

No Violations Noted

Common Area

No Violations Noted

Sleeping Area

No Violations Noted

Intake and Discharge

Administrative Office

No Violations Noted

Desk Area

No Violations Noted

Sally Port

No Violations Noted

Shake Room # 1 & 2

No Violations Noted

Break Room

105 CMR 451.353
105 CMR 451.353

Interior Maintenance: Table damaged
Interior Maintenance: Area around coffee pot dirty

Holding Cell # 1 & 2

No Violations Noted

Institutional Property

No Violations Noted

Holding Cell # 1-6

105 CMR 451.123
105 CMR 451.117

Maintenance: Handwash sink dirty in cell # 1, 4, and 6
Toilet Fixtures: Toilet fixtures dirty in cell # 1, 4, and 6

Old Shower Room # 1

No Violations Noted

<i>Holding Tank # 2</i> 105 CMR 451.117	Toilet Fixtures: Toilet fixture dirty
<i>Female Bathroom</i>	No Violations Noted
<i>Male Bathroom</i>	No Violations Noted
<i>Janitor's Closet</i>	No Violations Noted
<i>Inmate Property Room</i>	No Violations Noted
<u>A & B Hall Entrance</u>	
<i>Janitor's Closet</i>	Unable to Inspect - Locked
Hall A	No Violations Noted
<i>Teacher's Office</i>	Unable to Inspect - Locked
Hall B	No Violations Noted
<u>Food Service Area</u>	
<i>Staff Dining Room</i> FC 4-501.11(B)*	Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator handle damaged
<i>Male Bathroom</i>	No Violations Noted
<i>Female Bathroom</i>	No Violations Noted
<i>Administrative Office</i>	No Violations Noted
Main Kitchen	
<i>Handwash Sink # 1</i>	No Violations Noted
<i>Janitor's Closet</i>	No Violations Noted
<i>Freezer # 1</i> FC 6-501.12(A)	Maintenance and Operation; Cleaning: Facility not cleaned properly, spilled food observed on floor

<i>Ice Machine # 1</i> FC 4-501.11(A)	Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, ice machine # 1 out-of-order
<i>Diet Food Prep Area</i>	No Violations Noted
<i>McCall Refrigerator # 1</i>	No Violations Noted
<i>Spice Cabinet</i>	No Violations Noted
<i>Walk-in Refrigerator # 2</i>	No Violations Noted
<i>Ice Machine # 2</i> FC 4-501.11(A) FC 4-602.13	Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, ice machine leaking Cleaning of Equipment and Utensils, Frequency: Nonfood-Contact Surfaces dirty, exterior of ice machine dirty
<i>Tray Prep Area</i>	No Violations Noted
<i>Handwash Sink # 10</i>	No Violations Noted
<i>Follett Ice Machine</i> FC 6-501.114(A)	Maintenance and Operations; Maintaining Premises: Nonfunctional ice machine not repaired or removed from premises
<i>Food Prep Area</i>	No Violations Noted
<i>Warmer # 1 & 2</i> FC 4-501.11(B)	Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gasket damaged on warmer # 2
Grease Hood Area	No Violations Noted
<i>Butcher Prep Table</i>	No Violations Noted
<i>Prep Sink # 8</i>	No Violations Noted
<i>Steam Hood Area</i>	No Violations Noted
<i>Handwash Sink # 4</i>	No Violations Noted
<i>Vegetable Prep and Sink Area</i>	No Violations Noted

<i>Cutting Area</i>	No Violations Noted
<i>Handwash Sink # 5</i>	No Violations Noted
<i>Walk-in Refrigerator # 2</i>	No Violations Noted
Back Kitchen	
<i>Heater # 1-4</i>	No Violations Noted
<i>Dry Goods Bins</i>	No Violations Noted
<i>Baking Area</i>	No Violations Noted
<i>Handwash Sink # 3</i>	No Violations Noted
<i>Serve Line # 2</i> FC 6-501.111(B)	Maintenance and Operations; Pest Control: Flies observed in serve line # 2 area
Mechanical Warewash Area	
FC 6-501.111(B)*	Maintenance and Operations; Pest Control: Flies observed
FC 6-501.12(A)*	Maintenance and Operation; Cleaning: Facility not cleaned properly, debris on floor near food digester
FC 6-501.11	Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged underneath tables
<i>Mechanical Warewash Machine</i>	
FC 6-501.111(B)*	Maintenance and Operations; Pest Control: Flies observed
<i>Food Digester</i>	
FC 6-304.11*	Ventilation; Mechanical: Area not properly ventilated, strong odors around digester
FC 6-201.11	Design, Construction and Installation: Floor not easily cleanable, floor tiles damaged around food digester
Front Kitchen Pots & Pans Sink	
FC 4-903.11(A)(2)	Protection of Clean Items, Storing: Single-service items not protected from contamination, disposable silverware left uncovered
<i>Rack Spray Area</i>	No Violations Noted
<i>Staff Bathroom</i>	No Violations Noted
<i>Inmate Bathroom</i>	
FC 5-205.15(B)	Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, low cold water pressure at handwash sink
FC 7-101.11	Poisonous or Toxic Materials; Original Containers: Cleaning chemicals not labeled properly, original manufactures label missing on chemical spray bottle

Supply Room # 1 (Culinary Arts Supply Room)
No Violations Noted

Kitchen Staff Break Room
No Violations Noted

Supply Room # 2 (Dry Storage Room)
No Violations Noted

Chemical Storage Cabinet
No Violations Noted

Daily Cleaning Supply Cabinet
No Violations Noted

Culinary Arts Storage Cabinet
No Violations Noted

Loading Dock
FC 6-202.15(A)(2)* Design, Construction, and Installation; Functionality: Outer door not weather and vermin tight

Spare Kitchen Equipment Room
FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, ceiling vent dusty

Kitchen Surplus
FC 3-305.11(A)(3) Preventing Contamination from Premises: Food stored in an inappropriate location, boxes of coffee stored less than 6 inches from the floor

Culinary Arts Program Kitchen

Classroom
No Violations Noted

McCall Refrigerator
No Violations Noted

Proofers
No Violations Noted

Walk-in Freezer
No Violations Noted

Hood Area
No Violations Noted

Handwash Sink
No Violations Noted

3-Bay Sink
No Violations Noted

Prep Sink
105 CMR 451.383(B) Fire Safety System: Facility not in compliance with 780 CMR Massachusetts Building Code provisions for fire safety, items stored within 18 inches of the ceiling

Prep Tables

No Violations Noted

Walk-in Refrigerator

No Violations Noted

Health Service Unit

ISO # 1 & 2

105 CMR 451.353

Interior Maintenance: Floor dirty in ISO # 2

Nurse's Pantry

FC 4-101.16

105 CMR 451.110(A)

Materials for Construction and Repair; Multiuse: Sponges used in pantry
Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

Janitor's Closet

No Violations Noted

Risk Cell # 1 & 2

No Violations Noted

Private Rooms # 1-4

No Violations Noted

Ward A

No Violations Noted

Handicap Shower Room

105 CMR 451.123

105 CMR 451.123

Maintenance: Drain flies observed
Maintenance: Soap scum on walls in shower

Nurse's Station and Bathroom

No Violations Noted

Cleaning Utility Room

No Violations Noted

Storage Room # 1

No Violations Noted

Storage Room # 2

No Violations Noted

Holding

No Violations Noted

Ward B

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, water continually running on toilet fixture # 2

Treatment Room # 1

No Violations Noted

Inmate Bathroom

105 CMR 451.123

Maintenance: Debris on floor

<i>Treatment Room # 2</i>	No Violations Noted
<i>Medical Waste Storage</i>	No Violations Noted
<i>Physical Therapy (Treatment Room # 4)</i>	No Violations Noted
<i>Dental Room</i>	No Violations Noted
<i>Pharmacy</i>	No Violations Noted
<i>Janitor's Closet</i> 105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, red colored water observed coming from slop sink
<i>Lab</i>	No Violations Noted
<i>Internal Medicine Office</i> 105 CMR 480.500(A)(3)	Procedures; Records; Record-Keeping Log: Generator had no written documentation for blood borne pathogen training
<i>Psychiatry Office</i>	No Violations Noted
<i>Treatment Room # 3</i>	No Violations Noted
<i>Coordinator's Office</i>	No Violations Noted
<i>Exam Room # 1</i>	No Violations Noted
<i>Exam Room # 2</i>	No Violations Noted
<i>Health Service Administrator's Office</i>	No Violations Noted
<i>Female Bathroom</i>	No Violations Noted
<i>Male Bathroom</i>	No Violations Noted

OLD TIER BUILDING

Main Level 105 CMR 451.350*	Structural Maintenance: Wall tiles damaged near entrance
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Lobby

No Violations Noted

Janitor's Closet

105 CMR 451.353

105 CMR 451.353

Interior Maintenance: Wet mop left in bucket

Interior Maintenance: Ceiling water stained

Female Bathroom

105 CMR 451.123*

105 CMR 451.123

Maintenance: Toilet # 2 out-of-order

Maintenance: Window broken

Male Bathroom

105 CMR 451.130*

105 CMR 451.123*

105 CMR 451.130*

105 CMR 451.123

105 CMR 451.117

Plumbing: No backflow preventer on sink

Maintenance: Debris on floor in toilet stall

Plumbing: Plumbing not maintained in good repair, drain cover missing in slop sink

Maintenance: Urinal # 1 and 2 dirty

Toilet Fixtures: Toilet fixture dirty

Control Area

105 CMR 451.350*

105 CMR 451.350*

105 CMR 451.350*

105 CMR 451.353*

105 CMR 451.141*

Structural Maintenance: Windows not weathertight and structurally sound

Structural Maintenance: Window sills and wall near windows damaged

Structural Maintenance: Several window panes broken

Interior Maintenance: Ceiling tiles missing

Screens: Screens damaged

Roll Call Room

No Violations Noted

Old Administration Wing

First Floor

105 CMR 451.353*

Interior Maintenance: Ceiling tiles missing in hallway

Tool Crib Area

105 CMR 451.353*

Interior Maintenance: Floor tiles missing

Tool Crib Bathroom

105 CMR 451.123*

105 CMR 451.123

Maintenance: Sink rusted

Maintenance: Sink dirty

Mail Room

105 CMR 451.353*

Interior Maintenance: Ceiling tiles missing

Chemical Area

No Violations Noted

Female Bathroom

105 CMR 451.123*

Maintenance: Windows not weathertight

Second Floor

Male Bathroom

105 CMR 451.123

105 CMR 451.123*

Maintenance: Hole in wall

Maintenance: Ceiling damaged above window

Old Infirmary

Female Bathroom

No Violations Noted

Male Bathroom

Unable to Inspect – In Use

Third Floor

Male Locker Room

No Violations Noted

Male Locker Room Bathroom

105 CMR 451.123*

Maintenance: Debris on floor

1-5 CMR 451.123*

Maintenance: Window broken

105 CMR 451.123

Maintenance: Floor dirty in shower # 2

105 CMR 451.123

Maintenance: Walls dirty in shower # 2

Female Locker Room

FC 4-601.11(C)

Cleaning of Equipment and Utensils, Objective: Non-food contact surface dirty, water catch on water cooler dirty

105 CMR 451.123

Maintenance: Floor dirty in shower # 1

105 CMR 451.123

Maintenance: Windows not weathertight

105 CMR 451.141

Screens: Screen damaged

Officer's Weight Room

105 CMR 451.353*

Interior Maintenance: Floor paint damaged

105 CMR 451.353*

Interior Maintenance: Ceiling paint peeling

105 CMR 451.350*

Structural Maintenance: Window damaged

105 CMR 451.353*

Interior Maintenance: Exercise machine padding damaged on multiple machines

Lower Report

A & B Side Cells

Unable to Inspect – No longer in use due to lack of natural lighting

TRAINING BUILDING

First Floor

Barber Area

No Violations Noted

Staff Meeting Room

No Violations Noted

Offices and Classroom

105 CMR 451.353

Interior Maintenance: Ceiling tiles water stained in classroom/storage room

Library

No Violations Noted

Bathroom and Storage Room

105 CMR 451.123

Maintenance: Window broken

105 CMR 451.123

Maintenance: Unlabeled chemical bottle

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Chapel

No Violations Noted

Second Floor

Main Laundry

No Violations Noted

Inmate Bathroom

105 CMR 451.350

Structural Maintenance: Window broken

Officer's Bathroom

105 CMR 451.123*

Maintenance: Wall paint peeling

105 CMR 451.123*

Maintenance: Window cracked

Laundry Storage

No Violations Noted

Canteen

105 CMR 451.350*

Structural Maintenance: Windows not weathertight and structurally sound

Main Level

Old Wing Day Room

No Violations Noted

Side Entry Stairs

No Violations Noted

Tier Building Dorm Room

105 CMR 451.103

Mattresses: Mattress damaged on bed # 34

Dorm Bathroom

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, lower showerhead does not work in handicap shower

105 CMR 451.124

Water Supply: Insufficient water supply in quantity and pressure in shower unit # 2 and 3

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, slop sink leaking

First Tier

Control

No Violations Noted

A & B Side

105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

105 CMR 451.353

Interior Maintenance: Wall damaged in cell # A15 and B13

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # B15

Bathroom and Shower Area

105 CMR 451.123 Maintenance: Wall behind toilets dirty
105 CMR 451.123 Maintenance: Mold observed on caulking around slop sink
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 2 leaking
105 CMR 451.123 Maintenance: Wall tiles damaged in shower # 2, 3, and 4
105 CMR 451.123 Maintenance: Tile grout dirty in shower # 3, 4, 5, and 6
105 CMR 451.123 Maintenance: Ceiling paint damaged in shower # 1, 2, 3, 4, and 5
105 CMR 451.123 Maintenance: Shower curtain missing on shower # 1, 2, 3, 7, 8, 9, 10, and 11

C & D Side (Administrative Segregation and Segregation Unit)

105 CMR 451.320* Cell Size: Inadequate floor space in all cells
105 CMR 451.353 Interior Maintenance: Ceiling damaged in cell # C14, C20, D2, and D16
105 CMR 451.353 Interior Maintenance: Wall damaged in cell # C22 and D16
105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # C22, C23, D2, D5, D13, and D16

Shower Room # D23

105 CMR 451.123 Maintenance: Wall paint damaged
105 CMR 451.123 Maintenance: Ceiling paint damaged
105 CMR 451.123 Maintenance: Shower threshold damaged

Second Tier

Control

FC 4-602.12(B) Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty

E & F Side

105 CMR 451.320* Cell Size: Inadequate floor space in all cells
105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # E2 and E12
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water continually running in cell # E17
105 CMR 451.353 Interior Maintenance: Ceiling damaged in cell # F26

Bathroom and Shower Area

Unable to Inspect – In Use

Janitorial Cage

No Violations Noted

G & H Side

105 CMR 451.320 Cell Size: Inadequate floor space in all cells
105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # G2, G3, G8, G10, G18, and H1
105 CMR 451.353 Interior Maintenance: Floor dirty in cell # G1 and G12
105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # G21, H2, H8, H13, and H15
105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # H11
105 CMR 451.123 Maintenance: Sink dirty in cell # H19
105 CMR 451.103 Mattresses: Mattress damaged in cell # H12

Gym

105 CMR 451.350* Structural Maintenance: Windows not weathertight and structurally sound
105 CMR 451.353* Interior Maintenance: Ceiling left unfinished
105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out

Gym Office

105 CMR 451.350* Structural Maintenance: Floor tiles missing
105 CMR 451.141* Screens: Screen missing

Staff Bathroom

Unable to Inspect – In Use

Stairway to Third Tier

105 CMR 451.353*

Interior Maintenance: Ceiling paint peeling

Third Tier

Day Room

No Violations Noted

Control

No Violations Noted

Offices

Unable to Inspect - Locked

I & J Side

105 CMR 451.320

Cell Size: Inadequate floor space in all cells

105 CMR 451.353

Interior Maintenance: Standing fan at end of hallway dusty

105 CMR 451.350

Structural Maintenance: Window broken in cell # J4

105 CMR 451.117

Toilet Fixtures: Toilet fixture dirty in cell # J21

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # I16, I22, J18, and J21

105 CMR 451.353

Interior Maintenance: Wall damaged in cell # I20, J20, and J26

Bathroom and Shower Area

105 CMR 451.123*

Maintenance: Caulking damaged around sink

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, shower head leaking in shower # 2

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, shower head leaking in shower # 4

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, drain cover missing on slop sink

105 CMR 451.123*

Maintenance: Floor dirty in shower # 4, 5, 6, and 7

105 CMR 451.123

Maintenance: Floor dirty in shower # 8 and 10

105 CMR 451.123

Maintenance: Floor drain dirty in shower # 1, 3, 5, 7, and 11

105 CMR 451.123

Maintenance: Floor drain outside showers dirty

105 CMR 451.123

Maintenance: Mold observed on ceiling in shower # 2, 3, 4, and 8

105 CMR 451.123

Maintenance: Walls dirty in shower # 3, 4, 5, 6, 9, 10, and 11

105 CMR 451.123

Maintenance: Toilet push button damaged

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, urinal constantly running

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, no cold water on slop sink

105 CMR 451.123

Maintenance: Shower curtain missing on shower # 1, 2, 3, 4, and 5

Janitor's Closet

No Violations Noted

K & L Side

105 CMR 451.320

Cell Size: Inadequate floor space in all cells

105 CMR 451.353*

Interior Maintenance: Multiple cell windows painted

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # K26

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # K16, K19, K21, and K25

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, water continually running in cell # K5

CWP BUILDING

Did Not Inspect – Building Closed and Being Renovated

WORK RELEASE BUILDING

FC 5-501.113(A) Refuse, Recyclables, and Returnables: Trash receptacles not kept covered

House # 1

First Floor

Hallway

No Violations Noted

Infirmary

Unable to Inspect – Locked

Control

FC 4-501.11(B)*

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on refrigerator unit

FC 4-501.11(A)

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, ice build-up in freezer

Office

No Violations Noted

Bathroom

105 CMR 451.123*

Maintenance: Ceiling tiles water damaged

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, sink # 3 not draining properly

105 CMR 451.123

Maintenance: Ceiling damaged

105 CMR 451.123

Maintenance: Wall vent dusty

105 CMR 451.123

Maintenance: Floor tiles missing in shower and toilet stall

105 CMR 451.123

Maintenance: Mold observed on tile grout in shower

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, tank lid missing on toilet

105 CMR 451.123

Maintenance: Debris on floor in toilet stall

Bedrooms

105 CMR 451.141

Screens: Screen damaged in room # 1 and 3

105 CMR 451.353

Interior Maintenance: Wall damaged in room # 3

Food Service Area

Dining Room

FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged

FC 4-602.13

Cleaning of Equipment and Utensils, Frequency: Nonfood-Contact Surfaces dirty, exterior of ice machine dirty

Kitchen

FC 5-205.15(B)

Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, handwash sink leaking

FC 4-602.11(E)(4)(b)

Cleaning of Equipment and Utensils, Frequency: Mold growth observed on interior surfaces of ice machine

FC 6-501.12(A)

Maintenance and Operation; Cleaning: Facility not cleaned properly, wall dirty behind 3-bay sink

FC 4-601.11(B)

Cleaning of Equipment and Utensils, Objective: Food contact surface dirty, cooking equipment dirty, leftover food debris observed on fryolator

FC 4-202.11(A)(2)

Design and Construction, Cleanability: Damaged food-contact surface no longer easily cleanable, spatula damaged

Second Floor

Stairway

No Violations Noted

Hallway

No Violations Noted

Bedrooms

105 CMR 451.353

Interior Maintenance: Window shade damaged in room # 7

Bathroom

Unable to Inspect – In Use

Shower

Unable to Inspect – In Use

Stairway to Basement

105 CMR 451.353

Interior Maintenance: Light shield missing

Basement

Laundry Room

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, sink leaking

Boiler Room

No Violations Noted

Chemical Storage Room

105 CMR 451.353*

Interior Maintenance: Loose electrical wires along wall

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Day Room Between Houses

105 CMR 451.141*

Screens: Screen missing

House # 2

First Floor

Hallway

105 CMR 451.353

Interior Maintenance: Floor tiles damaged at entrance

Officer's Bathroom

105 CMR 451.123*

Maintenance: Window boarded up

105 CMR 451.140*

Adequate Ventilation: Inadequate ventilation, no means for ventilation

Bedrooms

No Violations Noted

Administration Office

No Violations Noted

Second Floor

Hallway

No Violations Noted

<i>Bathroom</i> 105 CMR 451.123	Maintenance: Mold observed on caulking around sink # 2
<i>Bedrooms</i>	No Violations Noted
Third Floor	
<i>Bedrooms</i> 105 CMR 451.353	Interior Maintenance: Light shield damaged in room # 8
Basement	
<i>Day Room</i>	No Violations Noted
<i>Property</i>	No Violations Noted
<i>Bathroom</i> 105 CMR 451.123* 105 CMR 451.110(A) 105 CMR 451.123 105 CMR 451.123	Maintenance: Debris in slop sink Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink Maintenance: Floor dirty in shower # 2 and 3 Maintenance: Soap scum on walls in shower # 2, 3, and 4
<i>Storage Room</i>	No Violations Noted
<u>WAREHOUSE</u>	
105 CMR 451.350* FC 4-903.11(A)(2)	Structural Maintenance: Exterior door not weathertight Protection of Clean Items, Storing: Single-service items not protected from contamination, disposable silverware left uncovered
<i>Office</i>	No Violations Noted
<i>Female Bathroom</i>	No Violations Noted
<i>Male Bathroom</i>	No Violations Noted
<i>Janitor's Closet</i>	No Violations Noted
<i>Walk-in Freezer</i> FC 4-501.11(A)*	Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, baseboard flashing not secured to wall
<i>Back Freezer and Refrigerator</i>	No Violations Noted

Observations and Recommendations

1. The inmate population was 1,037 at the time of inspection.
2. At the time of the inspection, the Department observed milk cartons being temporarily stored and distributed out of small trash cans in Pod C. The Department recommends the use of proper cold holding equipment to ensure that all potentially hazardous foods are kept at the proper cold holding temperature.
3. During the kitchen inspection it was stated that the warewash machine is drained each day as part of the machines daily maintenance. After this occurs, the warewash machine takes additional time to reach the appropriate sanitizing temperature. The Department recommends testing the water temperature after the warewash machine is drained to ensure it is reaching the appropriate temperature.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "Retail" click "105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments" and "[1999 Food Code](#)".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "General Food Regulations" click "105 CMR 520.000: Labeling."

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Kerry Wagner
Environmental Health Inspector, CSP, BEH

cc: Jan Sullivan, Acting Director, BEH
Steven Hughes, Director, CSP, BEH
Jay Youmans, Director of Government Affairs
Marylou Sudders, Secretary, Executive Office of Health and Human Services
Carol Higgins O'Brien, Commissioner, DOC
Shawn Jenkins, Superintendent
Andrew Freker, Deputy Superintendent
Captain William Buckley, EHSO
Sergeant Rudy Chaput, EHSO
Richard Berube, Director, Billerica Board of Health
Clerk, Massachusetts House of Representatives
Clerk, Massachusetts Senate
Daniel Bennett, Secretary, EOPSS
Jennifer Gaffney, Director, Policy Development and Compliance Unit